

COLNEY HEATH PARISH COUNCIL

- ✉ **Postal Address:** Highfield Park Visitor Centre, Hill End Lane AL4 0RA
- ☎ **Telephone:** (01727) 825 314
- 🌐 **Website:** <https://colneyheathparishcouncil.gov.uk>
- ✉ **E-mail:** clerk@colneyheathparishcouncil.gov.uk



14th January 2025

Accessibility Statement for Colney Heath Parish Council's Website

This statement covers our website at <https://www.colneyheathparishcouncil.gov.uk/>

This website is run by Colney Heath Parish Council. We are committed to ensuring digital accessibility for all users, regardless of ability. In line with this commitment, we have revised and continue to improve our website to enhance accessibility.

Features for Accessibility

Our website is designed to allow as many people as possible to use it effectively. You should be able to:

- Change colours, contrast levels, and fonts using built-in tools.
- Zoom in up to 300% without the text spilling off the screen.
- Navigate most of the website using just a keyboard.
- Navigate most of the website using speech recognition software.
- Listen to most of the website's content using a screen reader (tested with NVDA and VoiceOver).
- Read content written in plain and simple language.

For further advice on making your device easier to use, visit [AbilityNet](#).

How Accessible This Website Is

We know that some parts of this website are not fully accessible:

- Older PDF documents may not be fully compatible with screen readers.
- Uploaded documents may not be formatted for full accessibility.
- Videos may lack captions.
- Posters and promotional images for local events may not be accessible.
- Content from third-party sources may not meet the same accessibility standards.
- Some downloadable forms, such as AGAR documents, may not be fully accessible, but alternative formats or explanations are available on request.

What to Do if You Cannot Access Parts of This Website

If you need information in an alternative format such as accessible PDFs, large print, easy read, audio recording, or braille, please contact us:

- Email: clerk@colneyheathparishcouncil.gov.uk
- Phone: 01727 825314 or 07484 520070
- Address: Colney Heath Parish Council, Highfield Park, Hill End Lane, St Albans AL4 0RA

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We aim to respond to your request within 10 working days. If the Clerk is on annual leave, we will address your request upon their return, and the 10-day response period will commence.

Feedback and Reporting Accessibility Issues

We are always looking to improve the accessibility of our website. If you encounter any problems not listed on this page or think we are not meeting accessibility requirements, please contact us:

- Email: clerk@colneyheathparishcouncil.gov.uk
- Phone: 01727 825314 or 07484 520070

If you are not satisfied with our response, you can contact the Equality Advisory and Support Service (EASS) for further assistance.

Technical Information About This Website's Accessibility

Colney Heath Parish Council is committed to meeting the requirements of the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018, as updated. This website is partially compliant with the Web Content Accessibility Guidelines (WCAG) version 2.1 AA standard.

Non-Accessible Content

The following content does not comply with accessibility regulations:

- Documents in PDF, Word, Excel, or other formats within the Publications section may not be fully accessible.
- Videos without captions.
- Images and posters used to promote events that lack alternative text.
- Third-party content or links to external websites that are beyond our control.
- Statutory AGAR forms, which are exempt from accessibility requirements.

Preparation of This Accessibility Statement

This statement was prepared on 14th January 2025. It was last reviewed on 14th January 2025.

This website is tested on an annual basis. The most recent test was conducted on 10th January 2025. Ongoing reviews and updates will be conducted to ensure compliance with the latest standards and user needs.

For more details on accessibility testing, visit [GOV.UK's service manual](#).